Kaufman & Robinson, Inc.
Statement on ISO 9001:2015 Certification

Dear Valued Customer,

Since 1978, Kaufman and Robinson, Inc. (KRI) has been fully committed to providing the highest quality product on the market and world class customer service.

KRI is a small, privately held, corporation with less than fifty employees. Up to this point in time, KRI has not yet pursued ISO 9001:2015 certification. KRI mitigates quality associated risk by utilizing several comprehensive internal processes. These processes and procedures ensure that the high standards and expectations set by KRI, and commitments made to our customers, are not only met, but exceeded.

As the company continues to grow, KRI recognizes the importance of developing, supporting, and formalizing our Quality Management System. The ultimate goal is to achieve ISO 9001:2015 certification in the foreseeable future.

In October of 2022, KRI launched a dedicated Quality Control department in conjunction with the hire of KRI's Quality Control Supervisor, Richie Sanchez. The Quality Control department is evolving and developing at an exceptional rate. Internal assessment and preliminary discussions to achieve ISO 9001:2015 certification are underway.

KRI appreciates your patience as this process is further developed. If additional information or assistance is needed in the interim, please direct your inquiries to Richie Sanchez at sanchez@ionsources.com.

As always, thank you for your continued support.

Richard A Serrano
President & CEO
KAUFMAN & ROBINSON, INC